



Geneva, 27 November 2013

Anthony Alexander
CEO
FirstEnergy Corp.
76 South Main Street
Akron, OH 44308 USA

Sent via e-mail:
alexandera@firstenergycorp.com; cavalierl@firstenergycorp.com

IndustriALL Global Union and Public Services International Protest Unfair Lock Out at Penelec and Call on FirstEnergy to Commit to Good Faith Negotiations

Dear Mr. Alexander,

We are writing to you on behalf of IndustriALL Global Union, which represents more than 50 million workers in mining, energy and manufacturing industries in some 140 countries throughout the world, and Public Services International that represents over 20 millions public service workers in 650 trade unions around the world to call on FirstEnergy to return to the negotiating table with our joint trade union affiliate the Utility Workers Union of America (UWUA).

We have been informed by our affiliate UWUA that FirstEnergy has locked out 150 utility workers at your subsidiary Penelec on Monday, November 25 – only three days before the U.S. Thanksgiving holiday.

We understand from the UWUA that management imposed this lockout as part of a scheme to extract unfair concessions from Penelec workers in terms of retirement benefits, retiree health insurance, and customer service standards, and that FirstEnergy is demanding similar takeaways from over 1,000 additional UWUA members at FirstEnergy's West Penn Power, Potomac Edison, and Mon Power utilities.

IndustriALL and PSI condemn FirstEnergy's conduct in the strongest possible terms. We demand that FirstEnergy end the Penelec lockout immediately, and that your company return to the bargaining table to negotiate fair collective agreements with the UWUA at all locations.

IndustriALL and PSI are two global unions present on every continent. We look forward to informing our affiliates worldwide that FirstEnergy management has terminated the unfair lockout of UWUA members and has committed to good faith negotiations to promptly resolve these bargaining disputes.

We anticipate your quick reply.

Sincerely,

A handwritten signature in blue ink, appearing to be 'JR'.

Jyrki Raina
General Secretary
IndustriALL Global Union

A handwritten signature in blue ink, appearing to be 'Rosa Pavanelli'.

Rosa Pavanelli
General Secretary
Public Services International

CC:

Lynn Cavalier, Senior Vice President – Human Relations

Mike Langford, President of UWUA at milangford@uwua.net

Mark Langevin, PSI Sub-Regional Secretary mark.langevin@world-psi.org