



THE PHILIPPINES

Migration and **WOMEN** HEALTH WORKERS

Choosing to work abroad is a big decision that entails careful research, analysis and preparation from the aspiring migrant worker. Especially in the Philippines where poverty and lack of opportunities are so widespread, many Filipinos are enticed and compelled to seek better prospects in other countries, thereby increasing the number of people desperate to find work abroad, and alongside it, the number of malicious people ready to cash in on the growing industry. Thus, it is not uncommon to hear stories about innocent Filipinos getting victimized by illegal recruiters and scammers.

In view of this, the PSI affiliates in the Philippines consisting of the Alliance of Filipino Workers (AFW), Confederation of Independent Unions in the Public Sector (CIU), Public Services Labor Independent Confederation (PSLINK) and the Philippine Government Employees Association (PGEA) have supplied here as part of the Pre-Decision Kit critical information that every aspiring Filipino migrant health care worker needs to know before leaving to work overseas. The information included here is specifically intended to provide the aspiring migrant worker information on illegal recruitment, ways to avoid illegal recruitment, reintegration programs and support services for Overseas Filipino Workers (OFWs) and directories of government agencies and non-government organizations (NGOs) and trade unions concerned on migration.

ESSENTIAL PREPARATIONS BEFORE MIGRATING TO WORK OVERSEAS:

REQUIRED DOCUMENTS:

Before you can leave the country to work overseas, you need to get ready with a number of documents. You will need to secure a work visa through a foreign embassy depending on which country you will be going to. Aside from the work visa, you will also have to process your documents through the Philippine Overseas Employment Administration. Below is the list of requirements:

- ◆ **Passport**
In the Philippines, one can apply for a passport at the Department of Foreign Affairs (DFA) main office at Roxas Boulevard corner Libertad, Pasay City or at any of its Regional Consular Offices: For more information on the guidelines of applying for a passport, you may visit the DFA office or check its website at www.dfa.gov.ph
- ◆ **Work visa or work permit**
- ◆ **Employment contract verified or authenticated by the Philippine embassy or Philippine consulate in the country of your destination**
- ◆ **Tax Exemption Certificate (to be issued at NAIA)**
- ◆ **Medical examination by a DOH-accredited clinic or hospital**
- ◆ **Pre-departure orientation seminar (to be conducted by the Overseas Workers Welfare Administration or OWWA)**



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ILLEGAL RECRUITMENT

DEFINITION OF ILLEGAL RECRUITMENT:

Illegal recruitment as defined in the REPUBLIC ACT NO. 8042, otherwise known as the Migrant Workers and Overseas Filipinos Act of 1995, shall mean:

“any act of canvassing, enlisting, contracting, transporting, utilizing, hiring, procuring workers and includes referring, contact services, promising or advertising for employment abroad, whether for profit or not, when undertaken by a non-license or non-holder of authority contemplated under Article 13(f) of Presidential Decree No. 442, as amended, otherwise known as the Labor Code of the Philippines. Provided, that such non-license or non-holder, who, in any manner, offers or promises for a fee employment abroad to two or more persons shall be deemed so engaged. It shall likewise include the following acts, whether committed by any persons, whether a non-licensee, non-holder, licensee or holder of authority.”

FORMS OF ILLEGAL RECRUITMENT:

The following are considered acts of illegal recruitment under the RA 8042.

- (a) Charging or accepting directly or indirectly any amount greater than the allowable fees set by the Department of Labor and Employment (DOLE)
- (b) Furnishing or publishing any false notice or information or document with regard to recruitment or employment
- (c) Giving any false notice, testimony, information or document or committing any act of misrepresentation for the purpose of securing a license or authority under the Labor Code
- (d) Inducing a worker already employed to quit his/her employment in order to offer him/her another job unless the transfer is intended to free the worker from oppressive terms and conditions of employment
- (e) Influencing any persons or entity not to employ any worker who has applied for employment through a different agency
- (f) Engaging in the recruitment of workers in jobs harmful to public health or morality or to the dignity of the Philippines
- (g) Obstructing inspection by the Secretary of Labor and Employment or by his duly authorized representative
- (h) Failing to submit reports on the status of employment, placement vacancies, remittances of foreign exchange earnings, separations from jobs, departures and such other matters or information as may be required by the DOLE
- (i) Substituting or altering to the prejudice of the worker employment contracts already approved and verified by the DOLE from the time of actual signing thereof by the parties up to and including the period of the expiration of the same without the approval of the DOLE
- (j) For an officer or agent of a recruitment or placement agency to become an officer or member of the Board of any corporation engaged in travel agency or to be engaged directly or indirectly in the management of a travel agency
- (k) Withholding or denying travel documents from applicant workers before departure for monetary or financial considerations other than those authorized under the Labor Code and its implementing rules and regulations
- (l) Failure to deploy workers without valid reasons as determined by the DOLE
- (m) Failure to reimburse expenses incurred by the workers with regard to the documentation and processing done for the purposes of deployment in cases where deployment did not take place without the worker's fault

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HOW TO AVOID ILLEGAL RECRUITMENT

Thousands of innocent Filipinos have fallen victim to illegal recruiters. Fortunately though there are things that can be done in order to avoid illegal recruitment practices. And as in most crimes, the key to avoiding illegal recruitment is information. By knowing how to differentiate a genuine recruitment agency from an unscrupulous one, you can prevent yourself from suffering the financial and emotional burden that other victims have gone through. Further, even if you have not been victimized but have detected devious practices of a recruitment agency, you can report this to the proper channels and prevent others from getting victimized.

As has been stated, information is key to avoiding illegal recruitment. There are several signs that can help you detect if you are dealing with an illegal recruiter. To enable these signs to become more apparent, it is best to clarify them by asking the right questions. Below is a list of basic questions that you must raise when inquiring with a recruitment agency.

QUESTIONS TO ASK RECRUITMENT AGENCIES:

1) Is your agency licensed by the POEA?

Only apply at recruitment agencies duly licensed by POEA. To validate, look for POEA issued stickers. These stickers are issued to all licensed agencies and must be posted in a conspicuous place like the front door or window of the office. Check if this sticker is validated for the current year. You may also call the POEA to check the status and validity of the license.

2) Does your agency have job orders?

Cases of illegal recruitment have been done even by those recruitment agencies licensed by POEA. Thus, verify if the agency has job orders from the foreign employer. Job orders are proof that the jobs that recruitment agencies offer indeed exist. You can double check with the POEA if the job orders really exist since an agency is required to report to the said government agency whatever job orders they have.

3) What positions are currently open? What are their corresponding description and requirements?

Find out as much about the position as you can and ask for the job description and specifications. This is also one way of verifying if there are indeed jobs available for applicants.

4) Will I be asked to pay for a placement fee? What does this fee include? When am I required to pay the fee? Will I have to pay for fees other than the placement fee? What do these fees cover?

Do not pay more than the allowed placement fee. The legal placement fee that can be collected by a licensed recruitment agency from applicants for overseas jobs must be equivalent to the one-month salary of the worker as stipulated in the employment contract. However, this amount does not yet include documentation and processing costs.

Also, only pay the fee when you have a valid employment contract and an official receipt.

If the recruitment agency requires you to pay miscellaneous fees (ex. medical) or charge you for your application form, start to be concerned. These are indications of illegal recruitment practices.

5) What kind of support will the agency provide in case something goes wrong with the employer?

Check with the recruitment agency whether they have any means of support in case you encounter problems with your employer or job overseas such as contract violation etc.

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OTHER IMPORTANT THINGS TO REMEMBER:

- 1) Do not deal with any person who is not an authorized representative of a licensed agency.

You may double check if the person you're dealing with is authorized by contacting the recruitment agency through its registered address and contact numbers.

- 2) Do not transact business outside the registered address of the agency. If recruitment is conducted in the province, check if the agency has a provincial recruitment authority.

Some people can be convincing as a representative of an agency because he/she may have been a former employee of that agency. But these people can only transact with you outside of the registered office of the agency; thus, process your application personally in the registered office address of the recruitment agency to avoid scammers.

To check whether the agency has provincial recruitment authority, you may contact POEA or its regional office.

- 3) Do not be enticed by ads or brochures requiring you to reply to a Post Office (P.O.) Box and to enclose payment for processing of papers.

Many aspiring overseas workers have been duped through this modus operandi. Only deal with licensed agencies and, as much as possible, visit their office.

In addition, a lot of recruiters now post an announcement for overseas employment at a Web site. Interested applicants are asked to transact with them through e-mail while the payment will be coursed through the Internet. Avoid this kind of operation as many have been easily victimized through this illegal procedure.

- 4) Do not deal with training centers and travel agencies, which promise overseas employment.

Only agencies licensed by the Department of Labor and Employment through the Philippine Overseas Employment Administration may recruit Filipino workers for employment overseas.

- 5) Do not accept a tourist visa.

Leaving the country as a tourist but with the intention of working abroad is a form of illegal recruitment. This practice is illegal both in the sending and receiving country.

- 6) Do not deal with fixers.

Do not deal with fixers or anybody else claiming to "fast track" your application by skipping the legal procedures. Do not entrust your money and documents to them.

- 7) Carefully scrutinize your employment contract.



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An **Employment Contract** is a written agreement between two parties that include a description of the rights and obligations of the worker and other agreed conditions.

As stated in the 2002 Revised POEA Rules and Regulations on Overseas Employment of Landbased Workers, the following are the minimum provisions that should be present in any employment contract:

1. Guaranteed wages for regular work hours and overtime pay, which shall not be lower than the prescribed minimum wage in the host country or not lower than the appropriate minimum wage standards set forth in a bilateral agreement or international convention, if applicable, or not lower than the minimum wage in the country, whichever is highest
2. Free transportation to and from the worksite, or offsetting benefit
3. Free food and accommodation, or offsetting benefit
4. Just/authorized causes for termination of the contract or of the services of the workers taking into consideration the customs, traditions, mores, practices, company policies and the labor laws and social legislations of the host country
5. The Administration may also consider the following as basis for other provisions of the contract:
 - i. Existing labor and social laws of the host country
 - ii. Relevant agreements, conventions, delegations or resolutions
 - iii. Relevant bilateral and multilateral agreements or arrangements with the host country
 - iv. Prevailing condition/realities in the market.

In view of these provisions, the following sections should be the backbone of your employment contract:

- ◆ Site of Employment – refers to the workplace
- ◆ Contract Duration – length of time the worker is expected to work for the employer
- ◆ Position – official designation of the OFW at the workplace
- ◆ Salary – gross compensation computed on a monthly / daily or hourly basis
- ◆ Regular working hours – total number of work hours per day (the standard working hours observed internationally is 8 hours)
- ◆ Rest day – a day in a week where an OFW is allowed to take a rest
- ◆ Overtime pay – payment for work done beyond the set regular working hours
- ◆ Vacation / Sick leave with pay – a privilege afforded to contracted workers and given on a per year basis. Generally, labor laws provide for a 15-day vacation and a 15-day sick leave per year
- ◆ Board and Lodging – normally given free of charge by the employer although a monetary allowance can serve as a substitute
- ◆ Fringe benefits – extra privileges given to OFWs which may include bonus, salary increase, free hospitalization, remittance assistance etc.
- ◆ Medical benefits – free medical examination and hospitalization to be given by the employer
- ◆ Mode of termination – conditions on the pre-termination of the contract by both parties
- ◆ Validity – specific period for which the contract will be in effect
- ◆ Probation period - employment phase where the employer is under observation

* See attached sample of an employment contract for your guidance.

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SAMPLE EMPLOYMENT CONTRACT FOR VARIOUS SKILLS

This employment contract is executed and entered into by and between:

A. Employer:

Address: _____

P.O. Box No. : _____ Tel. No.: _____

B. Represented in the Philippines by:

Name of Agent / Company: _____

Address: _____

And

C. Employee: _____

D. _____

Civil Status : _____ Passport No.: _____

Date & Place of Issue: _____

Address: _____

Voluntarily binding themselves to the following terms and conditions:

1. Site of Employment _____
2. Contract Duration _____ commencing from employee's departure from the point of origin to the site of employment.
3. Employee's Position _____
4. Basic Monthly Salary _____
5. Regular Working Hours: Maximum of 8 hours per day, six days per week.
6. Overtime Pay:
 - a. For work over regular working hours: _____
 - b. For work on designated rest days & holidays: _____
7. Leave with Full Pay:
 - a. Vacation
Leave: _____
 - b. Sick
Leave: _____
8. Free transportation to the site of employment and in the following cases, free return transportation to the point of origin: a). expiration of the contract; b). termination of the contract by the employer without just cause; c). if the employee is unable to continue to work due to work connected or work aggravated injury or illness; d). force majeure; and e). in such other cases when contract of employment is terminated through no fault of the employee.
9. Free food or compensatory allowance of US\$ _____, free suitable housing.
10. Free emergency medical and dental services and facilities including medicine.
11. Personal life and accident insurance in accordance with host government and / or Philippine government laws without cost to the worker. In addition, for areas declared by the Philippine government as war risk areas, a war risk insurance of not less P100,000 shall be provided by the employer at no cost to the worker.
12. In the event of death of the Employee during the terms of this agreement, his remains and personal belongings shall be repatriated to the Philippines at the expense of the Employer. In case the repatriation of remains is not possible, the same may be disposed of upon prior approval of the Employee's next of kin and / or by the Philippine Embassy / Consulate nearest the jobsite.

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13. The Employer shall assist the Employee in remitting a percentage of his salary through the proper banking channel or other means authorized by law.

14. Termination:

a. Termination by Employer: The employer may terminate this Contract on the following just causes: serious misconduct, willful disobedience of employer's lawful orders, habitual neglect of duties, absenteeism, insubordination, revealing secrets of establishment, engaging in trade union activities, when employee violates customs, traditions, and laws of _____ and/or terms of this Agreement.

The employee shall shoulder the repatriation expenses.

b. Termination by the Employee: The employee may terminate this Contract without serving any notice to the employer for any of the following just causes: serious insult by the employer or his representative, inhuman and unbearable treatment accorded the employee by the employer or his representative, commission of a crime / offense by the employer or his representative and violation of the terms and conditions of the employment contract by the employer or his representative.

Employer shall pay the repatriation expenses back to the Philippines.

b.1 The employee may terminate this Contract without just cause by serving one (1) month in advance written notice to the employer. The employer upon whom no such notice was served may hold the employee liable for damages. In any case, the employee shall shoulder all expenses relative to his repatriation back to his point of origin.

c. Termination due to Illness: Either party may terminate the contract on the ground of illness, diseases or injury suffered by the employee. The employer shall shoulder the cost of repatriation.

15. Settlement of Disputes: All claims and complaints relative to the employment contract of the employee shall be settled in accordance with Company policies, rules and regulations. In case the employee contests the decision of the employer, the matter shall be settled amicably with the participation of the Labor Attache or any authorized representative of the Philippine Embassy / Consulate nearest the site of employment. In case the amicable settlement fails, the matter shall be submitted to the competent or appropriate government body in the host country or in the Philippines if permissible by host country laws at the option of the complaining party.
16. The employee shall observe employer's company rules and abide by the pertinent laws of the host country and respect its customs and traditions.
17. Applicable Law: Other terms and conditions of employment which are consistent with the above provisions shall be governed by the pertinent laws of the _____.

In witness thereof, we hereby sign this contract this _____ day of _____, _____ at Manila, Philippines.

Employee

Employer

Philippine Representative
(Licensed Recruitment Agency)

Witness

Witness

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THINGS TO DO WHEN YOU HAVE BECOME A VICTIM OF ILLEGAL RECRUITMENT

- 1) Report the matter immediately to POEA's Anti-Illegal Recruitment Division at 722-11-92. The POEA Legal Assistance Division will help you in filing and prosecuting your case.
- 2) Report the matter to the Philippine National Police or NBI.
- 3) You may ask support from Non-government organizations (NGOs) or other groups that provide legal assistance to victims of illegal recruitment. *(Check the Directory of NGOs provided here)*
- 4) File a case against the recruiter. Do not back away from pursuing the case to help eliminate the practice of illegal recruitment.

PLACES TO GO FOR ASSISTANCE / HELP:

- 1) Philippine Mission / Consulate
- 2) Philippine Overseas Labor Office (POLO)
- 3) Local Immigration offices
- 4) Local labor offices
- 5) Local police offices
- 6) Local Red Cross / crescent
- 7) NGOs
- 8) Filipino communities / associations
- 9) Trade unions

USEFUL INFORMATION RESOURCES ON MIGRATION

List of useful websites:

www.dfa.gov.ph - Department of Foreign Affairs
www.poea.gov.ph - Philippine Overseas Employment Administration
www.dole.gov.ph - Department of Labor and Employment
www.owwa.gov.ph - Overseas Workers Welfare Administration
<http://www.polo.dole.gov.ph> - Philippine Overseas Labor Office
www.cfo.gov.ph - Commission of Overseas Filipinos

List of useful documents to check out:

The following documents will give you more details on the laws and other vital information concerning migrant workers.

- Migrant Workers and Overseas Filipinos Act of 1995 (RA 8042)
- Labor Code of the Philippines (in particular, the provisions on overseas employment)
- 2002 Revised POEA Rules and Regulations on Overseas Employment of Landbased Workers
- Handbook for Filipinos Overseas 7th edition

* The first four documents are downloadable for free at the website of POEA
<http://www.poea.gov.ph>

* The Handbook is available at the website of Commission of Overseas Filipinos
<http://www.cfo.gov.ph>



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PHILIPPINE CONSULATES AND EMBASSIES

Directory of Philippine Consulates

AGANA

Suite 601-2, ITC Building, Marine Drive
 Tamuning, GUAM 96913,
 PO Box 9880, Tamuning, GUAM 96931
 Tel. Nos. (671) 646-4620; 646-4630
 Fax No. 00-671-6491868
 Email: pcgagana@ite.net
(Jurisdiction: Guam, Marshall Islands, Micronesia, Wake Island)

DUBAI

Villa No. 111, Abu Hail Road,
 Deira, DUBAI
 Tel. Nos. (00971-4) 266-9681 / 266-9643
 Fax No. (00971-4) 266-6285

HAMBURG

Jungfrauenthal 13, 20149 Hamburg, GERMANY
 Tel. Nos. (0049-40) 442-952 & 442-953
 Fax No. 00-49-40-459-987
 Email: hamburgpcg@t-online.de

HONOLULU

2433 Pali Highway, Honolulu, HAWAII 96817
 Tel. Nos. (808) 595-6316 to 19
 Fax No. (808) 595-2581
 Email: honoluluupc@hawaii.rr.com / honoluluupc@dfa.gov.ph

(Jurisdiction: Hawaii, American Samoa, Kiribati, Tonga, French Polynesia)

LOS ANGELES

3600 Wilshire Boulevard, Suite 500,
 Los Angeles, California 90010, U.S.A.
 Tel. No. (1213) 639-0989
 Fax No. 00-1213-639-0990
 Email: LosAngelesPC@aol.com / losangelespc@dfa.gov.ph Website:
<http://www.pcgenla.org>
(Jurisdiction: Southern California, Arizona, Southern Nevada, Texas, New Mexico)

CHICAGO

30 North Michigan Avenue, Suite 2100
 Chicago, Illinois, 60602 U.S.A.
 Tel. Nos. (312) 332-6458 / Mobile No. 312-5016458
 Fax No. 00-1312-3323657
 Email: chicagopcg@sbcglobal.net
 Website: <http://www.chicagopcg.com>
(Jurisdiction : Arkansas, Indiana, Iowa, Kansas, Louisiana, Minnesota, Michigan, Mississippi, Missouri, Nebraska, North Dakota, South Dakota, Ohio, Oklahoma, Illinois, and Wisconsin)

GUANGZHOU

Rm 709-712, 7th Flr., Guangdong International
 Hotel
 339 Huanshi Dong Lu, Guangzhou,
 PEOPLE'S REPUBLIC OF CHINA
 Tel. Nos. (8620) 833-11461, 833-10996
 Fax No. (8620) 833-30573
 Email: guangzhouupc@dfa.gov.ph
 Website: <http://bizhosting.com>

HONG KONG

14th Floor, United Centre Bldg.,
 95 Queensway, Admiralty, HONGKONG, SAR
 Tel. Nos. (852) 2823-8500, 2823-8501, 9332-7451
 Fax No. 00-852-2866-9885, 2866-8559
 Email: hongkongpc@dfa.gov.ph / hongkongpc@philcongen-hk.com
 Website: <http://www.philcongen-hk.com>

JEDDAH

Al-Sayeddah Kaddija Street, Al Faisaliyah District 1
 P.O. Box 4794, Jeddah 21412, KINGDOM OF SAUDI ARABIA
 Tel.Nos.(9662) 6600-348, 6670-925, 6600-354
 Fax No. 00-9662-6630838
 Email: jeddahpc@sps.net.sa / jeddah.pc@dfa.gov.ph

(Jurisdiction: Western Region of the Kingdom including the Governorates of Makkah, Madinah, Asir, Abha, Al Baha, Khamis Mushayt, Gizan, Rabigh, Taif & Yanbu.)

MANADO

J1 Tikala Satu No. 12, Tikala Ares Lingkungan I
 Manado, North Sulawesi, INDONESIA 95124
 Tel. No. (062-431) 862181
 Fax No. 00-62431-862365
 Email: manadopc@dfa.gov.ph / manadopcg@yahoo.com

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MILAN Via Santa Maria Segreta 6, 20123 Milan, ITALY Tel. Nos. (392) 805-14-00; 8051 270 & 8752 90 Fax No. 00-392-878797 Email: milanpcg@libero.it	NEW YORK (PCG) 556 Fifth Avenue, New York, New York 10036-5095, U.S.A. Tel. Nos. (1212) 764-1330 & 575-4774 Fax No. 00-1212-3821146 Email: philconsulateny@mindspring.com Website: http://www.pcgny.net (Jurisdiction: Connecticut, Delaware, Maine, Massachusetts, New Hampshire, New Jersey, Pennsylvania, Rhode Island, Vermont)
OSAKA Twin21 MID Tower, 2-1-61 Shiromi, Chuo-ku, Osaka 540-6124 JAPAN Tel. Nos. (06) 6-910-7881 Fax No. 06-6-910-8734 Mobile No. (090) 4036-7984 Email: osakapc@osk.3web.ne.jp Website: http://www4.osk.3web.ne.jp/~osakapc/ (Jurisdiction: Honshu, Toyama, Aichi & West thereof, Shikoku & Khushu areas)	SAIPAN 5th Floor, Nauru Building Susupe P.O. Box 500731 CK Saipan MP 96950 COMMONWEALTH OF NORTHERN MARIANA ISLANDS Tel. Nos. (670) 234-1848; 235-8360; 234-1850/51 Fax No. 00-670-2341849 Email: saipanpcg@pticom.com (Jurisdiction: Island of Saipan, Tinian, Rota and The Northern Islands)
SAN FRANCISCO 447 Sutter Street, 6th Floor, Philippine Center Building, San Francisco, California 94108, U.S.A. Tel. Nos. (1415) 433-6666 (trunk-line connection all sections) Fax No. (1415) 421-2641 Email: sanfranciscopcg2004@yahoo.com Website: http://www.philippineconsulate-sf.org (Jurisdiction: Northern California, Northern Nevada, Alaska, Colorado, Idaho, Montana, Utah, Oregon, Washington, Wyoming)	SHANGHAI Suite 368, Shanghai Centre, 1376 NanJing West Road, Shanghai, CHINA 200040 Tel: (86-21) 6279-8337 Fax: 00-86-21 6279-8332 Emails: ShanghaiPC@dfa.gov.ph / pcg@philcongshanghai.org Website: http://www.philcongshanghai.org
SYDNEY Philippine Center, Level 1, 27-33 Wentworth Ave. Sydney, NSW 2000, AUSTRALIA Tel. No.(612) 9262-7377 Fax No. 00-612-9262-7355 Email: contact@philippineconsulate.com.au / phsyd@bigpond.com Website: www.philippineconsulate.com.au	TORONTO Suite 800, 8th Floor, 161 Eglinton Avenue East, Toronto, Ontario M4P 1J5 Canada. Tel. Nos. (416) 922-7181 Fax No. 00-1416-9222638 Email: torontopc@philcongen-toronto.com Website: http://www.philcongen-toronto.com
VANCOUVER 700 West Pender, Suite 1405, Vancouver, B.C., CANADA, V6C 1G8 Tel. Nos. (604) 685-1619; 685 7645 Fax No. 00-604-6859945 Email: VancouverPC@dfa.gov.ph Website: www.vancouverpcg.net	XIAMEN No. 2 Ling Xiang Li, Lian Hua District, Xiamen City 361009 PEOPLE'S REPUBLIC OF CHINA Tel. Nos. 0086(592) 513-0355; 513 0366 Fax No. (0086) (592) 5530803 Email: xiamenpc@public.xm.fj.cn (Jurisdiction: Prov. of Fujian, Zhejiang & Jiangxi, PFOC)

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Directory of Philippine Embassies

ABU DHABI Villa No. 2 Street 5, E-18/02, Plot No. 97 behind Al Falah Plaza, Madinat Zayed P.O. Box 3215, Abu Dhabi UNITED ARAB EMIRATES Tel. Nos. (00-9712) 641-5922 / 641-5944 Fax No. (00-9712) 6412559 Email: auhpe@emirates.net.ae	ABUJA 16 Lake Chad Crescent cor. Kainji St. Maitama District, Abuja, Federal Republic of Nigeria Tel. Nos. (234-09) 413-3649 / 7981/ 7829/ 7830 Fax No. 00-23409-413-7650 Email: abuja_pe@yahoo.com.uk (Jurisdiction: Burkina Faso)
AMMAN No. 86 Uqbah Bin Nafe St., Jabal Amman (between 4th and 5th circles) Amman, JORDAN P.O. Box 92507, 11190 Amman, Jordan Tel. No. (962-6) 592-3748, 592-9402, 592-9403 Fax No. 00-962-6 592-3744 Mobile Phone No. 962-077-340052 Email: ammanpe@wanadoo.jo / ammanpe@dfa.gov.ph	ANKARA No. 56 Mahatma Gandhi Caddesi, Gaziosmanpasa, 06700, Ankara, TURKEY Tel. Nos. (90312) 446-5831 Fax No. 00-90312-4465733 Email: ankarape1@marketweb.net.tr
ATHENS 26 Antheon Street, Paleo Psychico 154-52, Athens, GREECE Tel. Nos. (30-210) 672-1883, 672-1837, 672-1869 Fax No. 00-30-210-672-1872 Email: athenspe@otenet.gr / athenspe@dfa.gov.ph	BAGHDAD House No. 4, Zukak No. 22, Mahalat 915 Hay Al-Jamia, Al-Jadriya P.O. Box 3236, Baghdad, IRAQ Tel. Nos. (964-1) 778-2247 Satellite Phone No. 00-88216-6322-5158 Email: bipe@uruklink.net
BANDAR SERI BEGAWAN No. 17 Simpang 126, Km. 2, Jalan Tutong, Post Code BA 2111, Bandar Seri Begawan, BRUNEI DARUSSALAM Tel.Nos.(673) 2241465; 2241466; 2238845 Fax No.(673) 2237707 Email: bruneipe@brunet.bn Website: http://www.philembassybrunei.com	BANGKOK 760 Sukhumvit Road, opposite Soi 30 / 1, Prakanong Bangkok 10110, THAILAND Tel. Nos. (662) 259-0139, 259-0140 & 258-5401 Fax No. 00-662-2592809 Email: bangkokpe@dfa.gov.ph / inquiry@philembassy-bangkok.net Website: http://www.philembassy-bangkok.net
BEIJING No. 23 Xiu Shui Bei-jie, Jian Guo Men Wai, Beijing, 100600 PEOPLE'S REPUBLIC OF CHINA Tel. Nos. (8610) 65322-518; 65322451; 65321872 & 65324678 Fax No. 00-8610-65323761; 6532-1921 ATN Hotline (Mobile Phone) 13911180495 Email: beijingpe@dfa.gov.ph Website: http://www.philembassy-china.org	BEIRUT 1st and 2nd Floors, Design Building cor. Abdullah Mach-nouk St. and Rafic Raslan St., Raouche, P.O. Box No. 136631, Beirut, LEBANON Tel.Nos.(961-1)791-092;791-093;791-094 Fax No. 00-9611-791-095 Email: beirutpe@cyberia.net.lb

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BERLIN Uhlandstrasse 97, 10715 Berlin FEDERAL REPUBLIC OF GERMANY Tel. No. (49-30) 864-9500, 864-9522 / 3 Fax No. 00-4930-8732551 Email: berlinpe@t-online.de / berlinpe@dfa.gov.ph Website: http://www.philippine-embassy.de/	BERNE Kirchenfeldstrasse 73-75; 3005 Berne, SWITZERLAND Tel. Nos. (41-031) 350 1717 Fax No. (41-031) 352 2602 Email: berne_pe@bluewin.ch / bernepe@dfa.gov.ph (Jurisdiction: Principality of Liechtenstein)
BRASILIA SEN - Avenida das Nacoes, Lote 01 Brasilia, D.F. CEP 70431-900, BRAZIL Tel. Nos. (55-61) 223-5143 Fax No. 00-5561-2267411 Email: rpembassy@persocom.com.br / brasiliape@dfa.gov.ph / brasiliape@brturbo.com.br Jurisdiction : Republic of Colombia, Republic of Venezuela and Republic of Suriname	BRUSSELS 297 Avenue Moliere B-1050 Brussels, BELGIUM Tel. Nos. (322) 340-3377 Fax No. 00-322-3456425 Email: brusselspe@brutele.be Website: http://philembassy.be
BUCHAREST 105-107 Carol Davila St., Sector 5 Etaj.5, Apt. 10-11 Bucharest, ROMANIA Tel. Nos. (4021) 319-8252 / 319-8254 / 319-8256 Fax No. (4021) 319-8253 Email: bucharestpe@rdsmail.ro / bucharestpe@dfa.gov.ph (Jurisdiction : Bulgaria and Moldava [oversight])	BUDAPEST 1026 Budapest , Gabor Aron Utca 58 Budapest, HUNGARY Tel. Nos. (361) 200-5523 / 5524 / 5526 Fax No. 00-361-2005528 Email: phbuda@mail.datanet.hu (Jurisdiction: Poland, Bosnia and Herzegovina, Serbia, Montenegro)
BUENOS AIRES Mariscal Ramon Castilla 3085 1425 Buenos Aires, ARGENTINA Tel. Nos. (5411) 4807-3334 Fax No. (5411) 4804-1595 Email: pheba@fibertel.com.ar Website: http://www.buenosairespe.com.ar (Jurisdiction: Paraguay, Uruguay, Bolivia)	CAIRO Villa 28, Road 200, Degla, Maadi, Cairo ARAB REPUBLIC OF EGYPT Tel. Nos. (202) 521 3062/64/65 Fax No. (202) 521 3048 Email: pecairo@link.net / cairop@dfa.gov.ph (Jurisdiction: Sudan)
CANBERRA 1 Moonah Place, Yarralumla A.C.T. 2600, P.O. Box 3297, Manuka, A.C.T. 2603 Canberra, AUSTRALIA Tel. Nos. (612) 6273-2535 / 2536 Fax No. 00-612-6273 3984 Email: cbrpe@philembassy.au.com Website: http://www.philembassy.au.com	CARACAS Quinta Filipina, Quinta Transversal de Altamira Entre Cuarta y Quinta Avenida, Urbanizacion de Altamira Municipio de Chacao, Caracas, VENEZUELA Tel Nos. (58-212) 266-4725 / 4731; 267-8873 Fax No : (58-212) 266-6443 Direct Line: (58-212) 2667709 Email: caracas@embassyph.com (temp.) caracaspe@dfa.gov.ph

THE PHILIPPINES



DHAKA House No. 6, Road No. 101, Gulshan II, Dhaka PEOPLE'S REPUBLIC OF BANGLADESH Tel. Nos. (8802) 988-1590 to 93 / 988-1578 Fax No. 00-8802-882-3686 Email: philemb1@citechco.net / philemb2@citechco.net	22. DILI Hotel Turismo, Quartos Num 37, 38, 39 Rua Direitos Humanos, Bidau Lecidere, Dili, EAST TIMOR Tel. No. (670) 726-1262 Fax No. (670) Email: philippine_embassyindili@fastmail.fm
DOHA Villa # 7 A1 Eithar Street, Saha 2, West Bay Area Doha, STATE OF QATAR; P.O. Box No. 24900 Tel. Nos. (974) 4831-585; 4836-871 Fax No. 00-974-4831595 Satellite Phone No. 00-974-483-1595 Email: dohape@qatar.net.qa	HANOI 27-B Tran Hung Dao Street, Hanoi, SOCIALIST REPUBLIC OF VIETNAM Tel. Nos. (84-4) 943-7873/ 3849/ 4493 Fax No. 00-844-943-5760 Email: hanoipe@dfa.gov.ph / hnpe2000@yahoo.com
HAVANA Quinta Avenida, No. 2207 entre Calles 22 y 24 Miramar, Havana, Republic of CUBA Tel. Nos. (53-7) 204-1372/ 1551/ 1553 Fax No. 00-537-204-2915 Email: philhavpe@enet.cu (Jurisdiction: Dominican Republic, Guyana, Haiti & Jamaica)	HOLY SEE (VATICAN) Via Paolo VI, No. 29 00193 Rome, ITALY Tel. Nos. (0039-06) 683-8020 Fax No. 00-396-6834076 Email: vaticanpe@philamsee.mysam.it / mailbox@philamsee.mysam.it
ISLAMABAD House No. 12, Street No. 12, F/2, Islamabad P.O. Box 1052, Islamabad, PAKISTAN Tel. Nos.(9251) 265-3661/3662; 265-3670 / 3682 Fax No. 00-9251-227-7389 Email: isdpe@isb.comsats.net.pk	JAKARTA # 6 - 8 Jalan Imam Bonjol, Menteng, Jakarta Pusat 10310, Republic of INDONESIA Tel. Nos. (6221) 310-0334 Fax No. 00-6221-3151167 Email: phjkt@indo.net.id
KOROR 2nd Flr, M. Ueki Bldg. Iyebukel Hamlet, Koror, REPUBLIC OF PALAU 96940: P.O. Box 1447 Tel. Nos. (680) 488 5077 / 5482 Fax No. 00-680-488-6310 Email: philkor@palaunet.com	KUALA LUMPUR No. 1 Changkat Kia Peng 50450 Kuala Lumpur, MALAYSIA Tel. Nos. (603) 2148 4233; 2148 4654; 214 84682 & 2148 9989 Fax No. 00-603-2148-3576 Email: webmaster@philembassykl.org.my / consular@philembassykl.org.my Website: http://www.philembassykl.org.my

THE PHILIPPINES



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Area 7, Street 103, Villa 503, Jabriya, P.O. Box 26288
Safat 13123, STATE OF KUWAIT
Tel. Nos. (00965) 532 9318; 534 9099; 534 5761 / 62
Fax No. 00-965-532-9319
Email: kuwaitpe@philemb.fasttelco.com /
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Website: <http://www.philembassykuwait.gov.kw>

MADRID
Calle Eresma 2 (Chancery)
Calle Guadalquivir 6 (Consular Section)
28002 Madrid, SPAIN
Tel. Nos. (34) 917-823-830
Fax No. 00-34-914-116-606
Email: MADRIDPE@terra.es /
MADRIDPE@filipinas.e.telefonica.net
Website: <http://www.telefonica.net/web/philmadrid>
(Jurisdiction: Spain, Morocco, Andorra)

MEXICO
Sierra Gorda 175, Colonia Lomas de Chapultepec
Delegacion Miguel Hidalgo, D.F.
MEXICO, C.P. 11000
Tel. Nos. (0052-55) 5202-8456 / 9360
Fax No. (0052-55) 5202--8403
Email: ambamexi@att.net.mx
(Jurisdiction: Costa Rica, El Salvador, Guatemala, Honduras, Nicaragua, Panama and Belize)

MUSCAT
Building No.1041/1043, Way No. 3015, Al Kharjiyad St.
Shati Al Qurum; Muscat, Sultanate of Oman
P.O. Box No. 420, Madinat Qaboos
Postal Code 115, SULTANATE OF OMAN
Tel. Nos. (968) 605-140; 605-143; 605-335;
Fax No. 00-968-605-176
Email: muscatpe@omantel.net.om

NEW DELHI
50-N Nyaya Marg. Chanakyapuri,
New Delhi 110021, INDIA
Tel. Nos. (9111) 2688-9091; 2410-1120
Fax No. 00-9111-2687-6401
Email: nairobipe@philembassy.or.ke
Website: <http://www.philembassynewdelhi.com>

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9A Palace Green, London W8 4QE,
UNITED KINGDOM OF GREAT BRITAIN
Tel. Nos. (4420) 7937-1600
Fax No. 00-44-20-7937-2925
Email: embassy@philemb.co.uk
Website: <http://www.philemb.co.uk>

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KINGDOM OF BAHRAIN
Tel. No. (973) 250-990, 259-599
Fax No. 00-973-258-583
Email: manamape@batelco.com.bh

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Karmanitsky, Pereulok 6/8
Moscow 121099, RUSSIAN FEDERATION
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Fax No. (+7495) - 2412630
Email: moscowpe@utsmail.ru / moscowpe@dfa.gov.ph
Website: <http://www.phil-embassy.ru/>
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130 Albert Street, Suite 606,
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Tel. No. (1613) 2331-121
Fax No. 00-1613-233 4165
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Website: <http://members.rogers.com/embassyofphilippines>

THE PHILIPPINES



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4 Hameau de Boulainvilliers / 45 rue du Ranelagh
75016 Paris, REPUBLIC OF FRANCE
Tel. Nos. (00.33.1) 44-14-57-00; 44-14-57-01 to 03
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Email: ambaphilparis@wanadoo.fr / parispe@wanadoo.fr

PORT MORESBY
Lot 1, Section 440, Islander Village, Hohola, NCD
PAPUA NEW GUINEA P.O. Box 5916, Boroko,
N.C.D. PAPUA NEW GUINEA
Tel. Nos. (675) 325-65-77; 325 6414
Fax No. 00-675-323-1803
Email: pompe@datec.net.pg

PRETORIA
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Pretoria, SOUTH AFRICA
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Email: pretoriape@mweb.co.za / pretoriape@dfa.gov.ph
Website: <http://mzone.mweb.co.za/residents/pretoriape/>

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Fax No. 00-9661-488-3945
Email: filembry@sbm.net.sa / filembry@mailandnews.com
Website: <http://www.filembry.org>

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(Jurisdiction: Chile, Bolivia and Ecuador)

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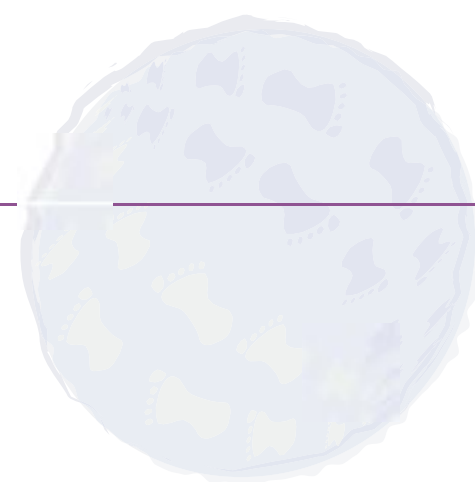
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P.O. Box 19395-4797
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<p>TEL-AVIV</p> <p>13th Floor, Textile Center Building, 2 Kaufman Street, Tel-Aviv, ISRAEL, 68012 Tel. Nos. (9723) 5175-263, 5104-651, 5100752 Fax No. 00-9723-5102229 Email: filembis@netvision.net.il (Jurisdiction: Cyprus)</p>	<p>TOKYO</p> <p>5-15-5, Roppongi Minato-ku; Tokyo 106-8537, JAPAN Tel. nos. (813) 5562-1600, 5562-1607, 5562-1577 Fax No. 08-13-5562-1603 Email: phjp@gol.com Website: http://www.tokyoep.org</p>
<p>VIENNA</p> <p>Laurenzerberg 2, A-1010 Vienna, AUSTRIA Tel. Nos. (431) 533-24-01; (436991) 232-2034 Fax No. 00-431-533 240124 Email: office@philippine-embassy.at Website: http://www.philippine-embassy.at (Jurisdiction: Slovenia, Croatia, Bosnia-Herzegovina, Mission of the Philippines to IAEA, UNIDO, CTBTO and UNOV)</p>	<p>WELLINGTON</p> <p>50 Hobson Street, Thorndon, Wellington, NEW ZEALAND; P.O. Box 12-042, Wellington, NEW ZEALAND; Tel. Nos. (644) 4729-848 & 472 9921 Fax No. 00-644-4725170 Mobile No. : (64-025_ 290-9296 Email: embassy@wellington-pe.co.nz (Jurisdiction : Tonga, Samoa and Fiji)</p>
<p>WASHINGTON</p> <p>1600 Massachusetts Avenue NW, Washington D.C. 20036, U.S.A. Tel. No. (1202) 467-9300; 467-9382 Fax No. 00-1202-3287614; 467 9417 Email: phembassyusa@aol.com Website: http://www.philippineembassy-usa.org</p>	<p>YANGON</p> <p>No. 50 Saya San Road, Bahan Township, Yangon, UNION OF MYANMAR Tel. Nos. (951) 558-149 to 153 Fax No. 00-951-558-154 Email: yangonpe@mptmail.net.mm</p>

<p>THE HAGUE</p> <p>125 Laan Copes Van Cattenburch 2585 EZ, The Hague, KINGDOM OF THE NETHERLANDS Tel. Nos. (3170) 360-4820; 360-4821 & 365-85-66 Fax No. 00-3170-3560030 Email: ph@bart.nl</p>	<p>TRIPOLI</p> <p>KM 7 Gargaresh Road, Hail Andalous P.O. Box 12508, Tripoli, LIBYA Tel No. (218-21) 483 3966 / 483 6158 Fax No. 00218-21-4836158 Email: tripoli_pe76@lttnet.net (Jurisdiction: Valleta, Malta)</p>
<p>VIENTIANE</p> <p>Ban Saphanthong Kang Sisattanak District, Lao PDR Tel Nos. 856-21-452490 / 452491 Fax No. 856-21-452493 Email: pelaopdr@laotel.com</p>	



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SUPPORT SERVICES AND REINTEGRATION PROGRAMS FOR MIGRANT WORKERS

In order to protect migrant workers' rights and ensure the optimization of the positive impacts of migration both for the country and the migrant (including his/her family), key support services are provided for in three key stages by the government and civil society. There are support services or assistance available to migrant workers during pre-departure or before their employment overseas. One example of a service that falls into this type is the orientation seminar which familiarizes the migrant worker on the realities of working overseas, basic information about the country of destination, do's and don'ts, essential tips and other things that will prepare him/her in going abroad. There are also services available on-site or during the migrant worker's stay in receiving countries. Examples of services that fall into this type are support or assistance in cases where there are violations of human rights or employment contract. Finally, there are also reintegration programs being provided by government and civil society which aim to facilitate the re-entry of migrant workers into their country of origin and help them cope with their socio-economic environment. Examples of services that may fall into this type include counseling services, skills development or programs that optimize the flow and use of migrant workers' remittances and savings.

In the Philippines, OFWs can avail of the various support services and programs on return and reintegration that are being implemented by key government agencies, non-government organizations and trade unions.

GOVERNMENT SERVICES FOR MIGRANT WORKERS

Department of Foreign Affairs Main Office

Address: 2330 Roxas Boulevard, Pasay City, Philippines 1300
Tel. Nos: (63-2) 834-3000 / 834-4000
Fax No: (63-2) 832-0683

Directory of DFA Regional Consular Offices

REGION I - RCO LA UNION

Address:
Pasado Bldg., Pagdalagan Norte,
San Fernando, La Union
Tel. Nos: (072) 888-3733 / 242-7694
Fax No: (072) 888-5484
Email Add: dfalaunion@sflu.com
la_union@dfa.gov.ph

REGION IV - RCO LUCENA

Address:
Manpower Training Center
Better Living Subd., Isabang,
Lucena City
Tel. No: (042) 710-4526
Fax No: (042) 373-1898
E-mail: lucena@dfa.gov.ph

REGION II - RCO TUGUEGARAO

Address:
Municipal Bldg., Tuguegarao,
Cagayan Valley
Tel. Nos: (078) 846-1482 / 846-2310
Fax No: (078) 846-2310
Email Add: tuguegarao@dfa.gov.ph

REGION V - RCO LEGASPI

Address:
3rd Floor, City Hall Building,
Legazpi City
Tel. No: (052) 480-1773
Fax No: (052) 245-5056
E-mail: legazpi@dfa.gov.ph

REGION III - RCO CLARK FIELD

Address:
Balikbayan Shopping Mall Claro M.
Recto Ave. Clark Field, Angeles,
Pampanga
Tel. No: (045) 599-7777
Fax No: (045) 599-6555
E-mail: pampanga@dfa.gov.ph

REGION VI - RCO ILOILO

Address:
Yulo Streets, Iloilo City
Tel. No: (033) 336-1737
Fax No: (033) 335-0221
E-mail: dfa@mozcom.com

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Migration and
WOMEN
HEALTH WORKERS

REGION VII - RCO CEBU

Address:
Causing Lozada Bldg., Osmena
Blvd., Cor. Lapu-lapu St., Cebu City
Tel. No: (032) 256-3193
Fax Nos: (032) 253-6798/256-0624
E-mail: cebu@dfa.gov.ph

**REGIONS X, XII, XIII -
RCO CAGAYAN DE ORO**

Address:
Geleng Bldg. Lapasan Highway
Cagayan De Oro City
Tel. Nos: (08822) 724-309 / 720-122
Fax No: (08822) 726-578
E-mail: rco@cdo.weblinq.com
cagayan_deoro@dfa.gov.ph

REGION VIII - RCO TACLOBAN

Address:
Leyte SMED Center, Capitol Site,
Tacloban City, Zamboanga City
Tel. Nos: (053) 321-8232 / 321-8233
Fax No: (053) 321-8237
E-mail: tacloban@dfa.gov.ph

REGIONS XI, XII & XIII - RCO DAVAO

Address:
Ebro-Pelayo Bldg., E. Jacinto St.,
Davao City
Tel. Nos: (082) 227-3900 / 224-4885
Fax No: (082) 221-4552

REGION IX - RCO ZAMBOANGA

Address:
GO-VELOSO Bldg. Veterans Ave.
Tel. No: (062) 991-4398
Fax No: (062) 991-7958
E-mail: rcozambo@jetlink.com

DFA MINDANAO

Tel. No: (082) 227-0713
Fax No: (082) 227-0712
E-mail: dfamin@dv.weblinq.com
davao@dfa.gov.ph

PHILIPPINE OVERSEAS EMPLOYMENT ADMINISTRATION (POEA)

The Philippine Overseas Employment Administration (POEA) is the government agency responsible for optimizing the benefits of the country's overseas employment program. This agency was tasked to promote and monitor the overseas employment of Filipino workers, respond to changing markets and economic condition and strengthen the workers protection and regulatory components of the overseas employment program. The agency also monitors and supervises all recruitment agencies in the Philippines.

Philippine Overseas Employment Administration

EDSA corner Ortigas Ave., Mandaluyong City, Philippines
POEA 24-hour hotlines : 722-1144 or at 722-1155
Email POEA at: info@poea.gov.ph or
poeainfocenter@yahoo.com



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Migration and
WOMEN
HEALTH WORKERS

Directory of POEA Regional Offices

POEA Regional Center for Luzon
3rd Floor, South Paseo Yabes Bldg.
Rizal Avenue, San Fernando City
La Union

POEA Satellite Office – Region IV
No. 4 Penthouse, Hectan Commercial Center
Chipeco Ave., Brgy.
Halang Calamba City

POEA Regional Ext. Unit – Region VI
2nd Floor, S. C. Divinagracia Bldg.
Quezon St., Iloilo City

POEA Regional Center for Mindanao
2nd Flr., AMYA II Bldg.
Quimpo Blvd. cor. Tulip Drive
Ecoland, Davao City

POEA Regional Ext. Unit-CAR
Benitez Court Compound
Magsaysay Avenue, Baguio City

POEA Satellite Office – Region V
Ground Floor, OWWA RU 5
ANST Bldg., Washington Drive
Legaspi City

POEA Satellite Office
2nd Floor, UTC Building
Araneta-Alunan St., Singcang
Bacolod City

POEA Regional Ext. Unit – Region IX
3rd Flr, TAUP Bldg,
Nuñez Extension
Zamboanga City

POEA Satellite Office – Region III
Balikbayan Mall, Angeles City
Clarkfield Pampanga

POEA Regional Center for Visayas
3rd Floor, Gemini Bldg.
719 M. J. Cuenco Ave.,
Cebu City

POEA Satellite Office
DOLE Compound, Trece Martirez
Tacloban City

POEA Regional Ext. Unit – Region X
3rd Floor, Acersyant Bldg.
Kauswagan Road
Cagayan de Oro City

OVERSEAS WORKERS WELFARE ADMINISTRATION (OWWA)

The Overseas Workers Welfare Administration (OWWA) is an attached agency of the DOLE and the lead membership welfare institution that serves the interest and welfare of OFWs.

Overseas Workers Welfare Administration Main Office

OWWADEC Building, 7th St. cor. F.B. Harrison, Pasay City 1300
Hotlines: 833-OWWA or 833-6992; 551-6641 or 551-1560
Mobile No. (0917) TXT-OWWA or (0917) 898-6992
Fax no.: 804-0638 or 551-6651
Website: <http://www.owwa.gov.ph>
Email: admin@owwa.gov.ph

OWWA Programs and Services**Insurance and Health Care Benefits**

Throughout the duration of a member OFW's employment contract, he/she shall be covered with life insurance.

The coverage includes:	P100,000.00	for natural death
	P200,000.00	for accidental death
	P2,000.00 to P50,000.00	disability/dismemberment benefits
	P100,000.00	total permanent disability
	P20,000.00	burial benefit (in case of the member's death)

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**Loan Guarantee Fund**

OWWA provides Pre-Departure Loan (PDL) and Family Assistance Loan (FAL) in coordination with government financing institutions (GFIs). The loan shall not exceed P40,000.00.

Education and Training Benefits

A member or his duly designated beneficiary may avail of any of the three scholarship programs:

- Skills-for-Employment Scholarship Program - Technical or vocational training scholarship
- Education for Development Scholarship - Baccalaureate scholarship
- Seafarer's Upgrading Program

Social Services and Family Welfare Assistance

- Repatriation Program – OWWA provides services necessary to facilitate the repatriation of member OFWs.
- Reintegration Program – This program includes community organizing, capability-building and other social preparation activities and is done in coordination with local government units and NGOs concerned on migration.

Workers Assistance and On-site Services

This program includes the provision of information and guidance, development of materials for the Pre-Departure Orientation Seminars, conduct of psycho-social counseling, conciliation services, medical and legal assistance and outreach missions.

Directory of OWWA Regional Offices

Office/Address	TEL./FAX
ROU - NCR OWWA Building, San Luis St., Pasay City, Manila 1300	834-0717 fax
ROU - CAR TSS Building, Benitez Court Compound, Magsaysay Avenue, Baguio City	(074) 442-2130, 419-4558 (074) 445-2260 fax
ROU - 1 2nd Floor, AÑes Atrium Building, Rizal Avenue, San Fernando, La Union	(072) 242-5234, 242-1825 (072) 242-5234, 242-1825 (072) 888-4584 fax
ROU - 2 3rd Floor, Sychanco Building, Bonifacio St., Tuguegarao, Cagayan	(078) 846-1736, 846-2706 (078) 846-1575, 846-9165 fax
ROU - 3 3rd Floor David Bldg, Dolores, San Fernando City, Pampanga 2000	(045) 961-1645, 961-4465, 860-6028 (045) 860-6028 fax
ROU - 4 Room I Hectan Commercial Complex, Brg. Halang, Calamba, Laguna	(049) 545-3746, 834-3725
ROU - 5 1st and 2nd Floors, ANST Building, Washington Drive, Legaspi City	(052) 245-5271 to 75 (052) 481-44503 fax
ROU - 6 2nd Floor, AJH Building, Gen. Luna St., Iloilo City	(033) 335-0323, 336-0129 (033) 337-4484 fax
ROU - 7 Unit 308, Natividad Centrum II, Cebu City	(032) 255-3179, 254-3199 (032) 254-0305 fax

THE PHILIPPINES



Office/Address

TEL./FAX

ROU - 8 DOLE Compound, Trece Martirez, Tacloban City	(053) 321-3199, (0915) 209-7713 (053) 321-2038 fax
ROU - 9 Gr. Flr., Zabast Bldg, Baliwasan Grande, Zamboanga City	(062) 991-7764, 992-1693 (062) 991-2785, 991-4052 fax
ROU - 10 3rd Floor, Consuelo Building, Corrales Avenue, Cagayan de Oro	(088) 728-341, 857-6511 (088) 857-5723 fax
ROU - 11 Door 8 PTA Complex Magsaysay Park, Quezon Boulevard, Davao City	(082) 221-8593 (082) 221-8593 fax
ROU - 12 Hadji Kadil Daud Building, Shariff Kabunsuan Boulevard, Campo Muslim, Cotabato City	(064) 421-3087, 421-8942 (064) 421-3701 fax
ROU - CARAGA 144 J.C. Aquino Ave., Butuan City	(085) 815-1894
ROU - ARMM 34-B Armamento Building, Mabini Street, Cotabato City	(064) 421-7236 (064) 421-7237 fax

Philippine Overseas Labor Office (POLO)

Address: Department of Labor and Employment, Ground Floor, DOLE Building Gen. Luna Street, Intramuros, Manila Philippines
Tel Nos.: (632) 527-3506 / 527-3561 / 527-3565 / 527-3587
Fax Nos.: (632) 527-3505 / 527-2132
Email: ilas@dole.gov.ph
Website: www.dole.gov.ph

The **POLO** is the DOLE's operating arm responsible for the administration and enforcement of its policies and programs on migrant workers.

At present, there are 34 POLOs situated in various countries in ASIA, the MIDDLE EAST, the AMERICAS, and EUROPE. The POLOs work in partnership with Philippine government agencies, host government, Filipino communities, and non-government organizations (NGOs).

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POLO Programs / Services

Below are the main programs of POLOs:

1. **Employment Facilitation**

This program consists of services meant to ease the lives of Filipino migrant workers in terms of documents processing and labor market information. Included in this program are the following:

- Verification of employment contracts
- Issuance of Overseas Employment Certificates (OECs)
- Verification and issuance of other documents such as job orders, special power of attorney (SPA), and other employment-related documents
- Marketing prospects on site – refers to the number of existing job orders
- Labor market information – refers to up-to-date labor market information maintained in the Filipino Workers Resource Center (DOLE-FWRC)

2. **Employment Preservation**

This program consists of services meant to defend the rights of OFWs in the receiving country.

- Welfare Services – Consists of services such as counseling, custodian legal assistance, referral, repatriation, visits to hospitals/jails, and other legal services provided for in cooperation with the OWWA.
- Blacklisting of Erring Employers/Agencies – The POLOs may recommend the blacklisting of erring employers/agencies to the POEA
- 24-hour Hotline Service - A hotline service for the welfare of OFWs. Also, the FWRC is open 7 days a week, 24 hours a day, including holidays.

3. **Employment Enhancement**

This program is meant to improve the condition of the Philippine overseas workforce and their families and includes the following:

- Workers' Development – Periodic trainings are being conducted on various fields such as computer, cooking, foreign language, livelihood projects, entrepreneurship and gender, to name a few.
- OWWA voluntary membership on site - Filipino migrant workers who are not registered members of OWWA can avail of the benefits OWWA provides to its members through the Voluntary Membership Program (OWWA-VMP).
- OWWA Medicare Program
- Database System for OFWs – This refers to the computerized registration of OFWs to facilitate tracking their whereabouts and their conditions.
- Provident Fund Program (SSS Flexi-Fund) – This refers to the on-site registration of new members and collection of appropriate fees.
- Pag-ibig Overseas Program
- Issuance of E-cards – Also called the OFW VISA Electron Cards, these enable bank transactions through automated teller machines (ATMs).

4. **Policy Development and Formulation**

The POLOs provide the DOLE updated information on significant economic, political, cultural and social developments and policy innovations in the receiving country that are connected to Philippine labor interests.

5. **Networking, linkages, and information dissemination**

The POLOs conduct consultation meetings with the receiving country government, non-government organizations (NGOs), Filipino Communities, Employers/Agencies, Media etc. for the purposes of network-building and information dissemination.

THE PHILIPPINES



Directory of POLO Offices

ASIA

Hong Kong, SAR

Philippine Consulate General
14/F United Center, 95 Queensway,
Admiralty, Hongkong
tel: (852) 2866-4882/2866-7081/2823-8545
fax: (852) 2861-3521

Macau, SAR (HK ext. ofc.)

Philippine Overseas Labor Office
8A & 8B Ctro Cml Central,
A. do Infante D. Henrique Macau
telefax: (853) 715-039

Tokyo, Japan

Philippine Embassy
1-15-5 Roppongi Minato-Ku, Tokyo,
Japan
tel: (813) 5562-1574/1600/1573(OWWA)
fax: (813) 5545-3447

Singapore

Philippine Embassy
20 Nassim Road, Singapore 258395
tel: (65) 6835-3780/6733-2991/6834-1690
fax: (65) 6732-5789

Malaysia

Philippine Embassy
No. 1 Changkat Kia Peng,
50450 Kuala Lumpur, Malaysia
tel: (603) 2145-9485
fax: (603) 2142-5299

Brunei Darussalam

Philippine Embassy
House #17 Simpang 126, Jalan Tutong,
Bandar Seri Begawan
BA 2111, Negara,
Brunei Darussalam
tel: (6732) 237-052 (DL)
fax: (6732) 236-980

Taipei, Taiwan

MECO Labor Center
Metro Bank Plaza, 4/F, 107 Chung Hsiao
East Road, Sec. 4, Taipei,
Taiwan
tel: (8862) 277-36620/277-87951 to 52
fax: (8862) 277-87953

Kaohsiung, Taiwan

MECO Labor Center
2/F, Metrobank Bldg., No. 146 Suwei 2nd Road
Kaohsiung City,
Taiwan
tel: (8867) 332-6294/332-6257
fax: (8867) 336-1756

Taichung, Taiwan

MECO Labor Center
7th Flr., Sun Luck Enterprise Bldg.,
Chung Cheng Road,
corner Liu Chuan West Road,
Taichung City, Taiwan
tel: (88642) 2229-6922/229-6849
fax: (88642) 229-2705/229-9175 (OWWA)

Korea

Philippine Embassy
Jinseong Bldg., 34-44 Itaewon 1-dong,
Yongsan-gu, Seoul
tel: (822) 3785-3634/35
fax: (822) 3785-3624

MIDDLE EAST

Riyadh, KSA

Philippine Embassy
P.O. Box 94017 Riyadh 11693, Kingdom
of Saudi Arabia
tel: (9661) 483-2201 to 05
fax: (9661) 483-2204/483-2196

Jeddah, KSA

Philippine Consulate General
P.O. Box 16254, Jeddah 21464
tel: (9662) 665-8462
fax: (9662) 665-8462(POLO) 667-0934(center)

Abu Dhabi, UAE

Philippine Embassy
P.O. Box 3215, Abu Dhabi, UAE
tel: (9712) 6332-359(DL)/6315-525
fax: (9712) 6218-266

Dubai, UAE

Overseas Filipinos Resource Center (FRC)
Villa No. 111, Abu Hail Road, Hamriya
Area, Deira
P.O. Box 4960, Dubai, UAE
tel: (9714) 266-7745 (TL)
fax: (9714) 268-8050/268-8665 (OWWA)

Bahrain

Philippine Embassy
Villa 992A, Road 3119, Area 331 Adliya,
Manama
tel: (973) 270-597 (DL) 246-470
(OWWA) 246-300 (TL)
fax: (973) 258-202

Kuwait

Philippine Embassy
P.O. Box 26288, Code 13123, State of
Kuwait
tel: (965) 532-5162 (DL) (965) 532-9315 /534-2109/534-6507/534-6508
fax: (965) 5345469(POLO)/ 532-9319(Embassy)

Lebanon

Philippine Embassy
1/F and 2/F Design Building
Abdullah Machnouk St. corner Rafic
Raslan St.
P.O. Box 136631, Beirut, Lebanon
tel: (9611) 803-024
fax: (9611) 803-025

Libya

Philippine Embassy
Km. 7 Gargaresh Rd., PO Box 12508
Tripoli, Libya
tel: (21821) 483-6158/ 483-3966 (Embassy)
fax: (21821)4836172/4894327

Oman

Philippine Embassy
P.O. Box 50420 Postal Code 115,
Madinath Qaboos
Muscat, Sultanate of Oman
tel: (968) 605-143 ss
fax: (968) 605-177(POLO)/605-171(OWWA)/605-176(Embassy)

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MIDDLE EAST

Qatar
Philippine Embassy
4040 Al-Wahda St., West Bay, Doha,
State of Qatar
tel: (974) 4861-220 (DL)/4870-487 (OWWA)
fax: (974) 4883-858

Israel
Philippine Embassy
18 Bnei Dan St., 66260
Tel-Aviv, Israel, 68012
tel: (9723) 544-4531; 602-2496 (OWWA)
fax: (9723) 544-4580; 5444584

Amman, Jordan
Philippine Embassy No. 86 Uqbah Bin
Nafe St. Jabal Amman (between 4th and
5th Circles) Amman, Jordan P.O. Box
92507, 11190 Amman, Jordan
Tel No. (9626) 592-4238
Fax No. (9626) 592-3744

AMERICAS & TRUST TERRITORIES

Saipan, CNMI
Philippine Consulate General
Ground Floor, Nauru Building, P.O. Box
504834 CK, Saipan, CNMI MP 96950
tel: (1670) 235-3411
fax: (1670) 235-3412

Washington, DC
Philippine Embassy
1600 Massachusetts Ave., N.W.
Washington, D.C. 20036
tel: (1202) 467-9425 to 26 (DL)
fax: (1202) 887-5830

Canada
Philippine Consulate General
161 Eglinton Avenue East, Suite 801,
Toronto, Ontario M4P 1J5 Canada
tel: (1416) 975-8252
fax: (1416) 975-8277

EUROPE

Rome, Italy
Philippine Embassy
Via Delle Medaglie D'Oro, 112-114,
00136 Rome, Italy
tel: (3906) 397-46621/397-51751
fax: (3906) 397-46101

Milan, Italy
Philippine Consulate General
Via Santa Maria Segreta 6, 20123
Milan, Italy
tel: (3902) 864-51447
fax: (3902) 864-50941/864-51423
(OWWA)

Geneva, Switzerland
Philippine Mission to the United
Nations
47 Avenue Blanc 1202 Geneva,
Switzerland
tel: (4122) 716-1930
fax: (4122) 716-1932

Madrid, Spain
Embajada de Filipinas
Philippine Overseas Labor Office,
Calle Alcala 149, 2 Dcha,
28009 Madrid, Spain
tel: (3491) 781-8624; (3491) 781-
8626 (OWWA)
fax: (3491) 781-8625

Greece
Philippine Embassy
26 Antheon St. Paleo Psychico, Athens,
Greece 100557
telefax: (30210) 672-8256/698-
3335(OWWA)

London, United Kingdom
Philippine Embassy
9A Palace Green, London W8 4QE,
United Kingdom of Great Britain
tel: (44207) 361-4643
fax: (44207) 938-4250

Brussels, Belgium
Philippine Embassy
297 Avenue Moliere 1050 Brussels,
Belgium
tel: (322) 340-3389
fax: (322) 345-6425



THE PHILIPPINES



NON-GOVERNMENT ORGANIZATIONS' SUPPORT SERVICES FOR MIGRANT WORKERS

KANLUNGAN

KANLUNGAN Centre Foundation, Inc. is a non-government and non-profit organization that strives to work towards the attainment of redress, justice and empowerment for Filipino/a migrant workers, and a policy environment in the Philippines and abroad that respects and protects the rights of migrant workers, especially women. In view of the increasing feminization of international labor migration, KANLUNGAN has focused on women migrants.

KANLUNGAN Main Office
No. 77 K-10 Street, Kamias
Quezon City, 1102 Philippines
Tel: (632) 928-2384; Telefax: (632) 433-0953
E-Mail: kcfi@philonline.com.ph

LA UNION OFFICE (Northern Luzon)
National Hi-way cor. Madrid Road,
Lingsat
San Fernando, La Union, Philippines
Tel: (6372) 242-3520

PROGRAMS AND SERVICES

Direct Support and Development Program (DSDP)

Legal Assistance

KANLUNGAN provides legal assistance to OFWs who are victims of illegal recruitment, contract violations and unjust working terms and arrangements. The organization has a pool of volunteer-lawyers who can represent the migrant in filing legal complaints before the regular courts and quasi-judicial bodies.

Welfare Assistance

Kanlungan provides welfare services such as financial assistance and referral to clinics, hospitals, other NGOs and government agencies to prospective or migrant worker returnees and their families.

Feminist Counseling

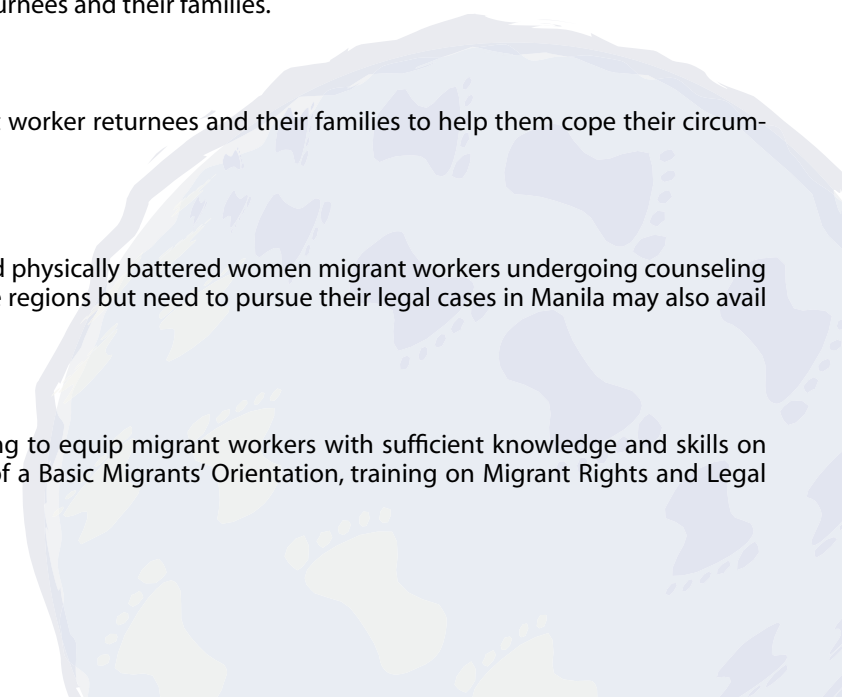
Counseling services are provided to female migrant worker returnees and their families to help them cope their circumstances and reintegrate into their community.

Temporary Shelter

Temporary refuge is provided to psychologically and physically battered women migrant workers undergoing counseling or therapy. Women returnees who are located in the regions but need to pursue their legal cases in Manila may also avail of the shelter.

Education and Training

KANLUNGAN provides education sessions or training to equip migrant workers with sufficient knowledge and skills on their rights and welfare. These can be in the form of a Basic Migrants' Orientation, training on Migrant Rights and Legal Remedies and Gender Awareness and Sensitivity.



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**Resource and Advocacy Program (RAP)**

KANLUNGAN does advocacy work, participates in mobilizations, enters into alliances with other NGOs, sectoral organizations, churches and trade unions concerned on migration, produces and disseminates popular education materials, provides a data bank of relevant information for program development and policy advocacy.

Local Economy Development (LED)

Local Economy Development (LED) is a comprehensive program designed to address social and economic reintegration needs of overseas workers and their families, and to boost the town's economic development so as to create alternatives to overseas employment. LED seeks to: a) provide a physical, political, and socio-cultural environment conducive to the productive utilization of remittances by overseas workers and their families in Naguilian; b) effect a cultural shift - from a culture of dependence on remittances to one of self-reliance through savings mobilization and enterprise development; and c) identify and support viable, sustainable, and environment-friendly social enterprise.

Under the LED program, KANLUNGAN carries out research, education and advocacy work, partnership development, community organizing and enterprise development.

Community Organizing

KANLUNGAN helps build communities and support groups of migrant workers and their families.

Enterprise Development

Facilitates the operation of OFW groceries, sari-sari store cum karinderya, barangay lending projects, mushroom production and poultry projects.

UNLAD KABAYAN MIGRANT SERVICES FOUNDATION INC.

Unlad Kabayan Migrant Services Foundation Inc. is a non-government and non-profit organization that seeks to respond to the urgent need for migrant workers to plan and organize their return. Unlad Kabayan has been involved in migration at various levels, both in addressing its benefits and harnessing it as a tool for socio-economic development. The organization is committed to building sustainable and socially viable enterprises and mobilizing savings, investments and community assets to contribute to the alleviation of poverty and socio-economic development.

Unlad Main Office
59 B Malumanay Street, Teacher's Village 1104
Quezon City, Philippines
Telephone: (63 2) 926-0116
Telefax: (63 2) 433-1292
Email: unladkamain@pltdsl.net

UNLAD KABAYAN SUPPORT SERVICES

- 1) **MSAI** (Migrant Savings and Alternative Investments) – Unlad promotes MSAI by encouraging migrant workers to save their hard-earned money and then invest it in existing businesses or build their own enterprises. Through this system, the migrants have their alternative sources of income and also provide jobs for their communities.
- 2) The Savings and Investment Mobilization and Management (**SIMM**) Program – This program is meant to generate the capital need of the enterprises.
- 3) **Credit Assistance Program** – This program enables enterprises to avail of supplemental capital and production loans. Unlad Kabayan also assists cooperatives and migrant organizations to establish their own credit programs through credit management training services. Livelihood programs through credit help address the issue of unemployment and lack of viable livelihood.

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- 4) **Social Entrepreneurship and Enterprise Development Services (SEEDS)** - Help build sustainable, gender-responsive and socially responsible enterprises that stimulate local community economies. Unlad provides support to upcoming entrepreneurs who would like to start their own businesses or invest in businesses initiated by Unlad Kabayan's Enterprise Development Program. Unlad Kabayan assists in making business feasibility studies and business plans, provides technical training and product development, facilitates technology transfer and helps to access financial support, marketing linkages and other services.
- 5) **Education and Training** - To ensure the growth and sustainability of the business and livelihood projects, migrant workers are trained on topics such as entrepreneurship, financial management and market strategy.
- 6) **Advocacy** - Unlad engages with local government units, national government agencies, and international organizations to mainstream migrant workers' rights and create policies which maximize the benefits of labor migration.

UNLAD KABAYAN REGIONAL OFFICES

Unlad Davao
ISED Center
Sitio Malatabis, Barangay Lizada, Toril
Davao City, Philippines
Telefax: (63 82) 291-0832
Email: unladkadavao@yahoo.com

Unlad Iligan
Unlad Bag-ong SEEDS Center
Upper Poblacion, Linamon
Lanao del Norte, Philippines
Telefax: (63 63) 349-1144
Email: unladkailigan@yahoo.com

Unlad Bohol
TESDA Building, Unlad Kabayan, Jagna
Bohol, Philippines
Telephone: (63 38) 238-2130
Email: unladkabohol@yahoo.com

**Directory of Non-Government Organizations
concerned with migrant workers**

ASSOCIATION OF FILIPINO OVERSEAS WORKERS, INC. (AFOWI)	
Address: Rm. 109 State Condo. IV Bldg. Ortigas Ave., Greenhills, San Juan, M.M. Philippines Telephone: (63-2) 722-2961 Purpose: Protection, welfare and benefits of Overseas Filipino Workers (OFWs)	Services: Counselling, Referral, Legal Services, Advocacy, Research and Publication, Livelihood and Entrepreneurship programs, Health care plan for OFWs and their families or dependents
ATENEO HUMAN RIGHTS CENTER	
Address: G/F APS Rockwell Drive, Rockwell Center 1209 Makati City Philippines Telephone: (63-2) 720-6583 Fax: (63-2) 899-4342 Purpose: Protection and promotion of human rights including those of migrant workers	Services: Legal Services, Advocacy, Seminars (Paralegal Education), Training, Research and Publication

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BATIS CENTER FOR WOMEN	
Address: Rm. 301 United Church of Christ in the Philippines (UCCP) Bldg. Telephone: (63-2) 925-3822; 925-7843 Fax: (63-2) 925-8563 Email: batis@pacific.net.ph Purpose: Assist women victims of exploitation and educate the general public on the plight of women migrants (particular focus on Filipino women migrants in Japan)	Services: Counselling, Referral, Legal Services, Advocacy, Research and Publication, Livelihood and Entrepreneurship programs, Health care plan for OFWs and their families or dependents
Center for Overseas Workers	
Address: 1043 Aurora Boulevard Quezon City 1108 Philippines Telephone: (63-2) 913-6439 Fax: (63-2) 913-6438 Email: ofw@edsamail.com.ph Purpose: Assist women victims of exploitation and educate the general public on the plight of women migrants (particular focus on Filipino women migrants in Japan)	Services: Pre-departure (handling modules on values and realities of migration), Legal Services, Direct Assistance (Counseling, referral, assistance in processing travel documents, assistance in filing complaints with Philippine Overseas Employment Administration or Overseas Workers Welfare Administration, home visits and follow-up), Temporary Shelter, Advocacy, Seminars, Livelihood, Training, Basic information seminar on recruitment, pre-employment information campaign and consciousness-raising drive on women exploitation, Organizing Work
Center for Migrant Advocacy - Philippines (CMA-Phils.)	
Address: 72 Matahimik Street Teachers' Village Quezon City, Philippines Telephone: (63-2) 433 0684 Fax: (63-2) 9205003 Email: cma@tri-isys.com , info@pinoy-abroad.net Purpose: Uphold the rights of all Filipino migrants and their families while helping to improve their economic, social and political conditions through policy advocacy, information, networking and partnership, capability-building and direct assistance to distressed migrants	Services: Policy and public advocacy, research and information, direct assistance (documents cases and gives welfare, legal, representation, and livelihood assistance to victims of abuse, armed conflict and health hazards)

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DEVELOPMENT ACTION FOR WOMEN NETWORK (DAWN)	
Address: Rm. 514 Don Santiago Bldg. 1344 Taft Avenue Ermita 1000, Manila Philippines Telephone: (63-2) 526-9098 Fax: (63-2) 526-9101 Email: dawnphil@webquest.com Purpose: 1. To assist the distressed Filipino migrant women in searching for alternatives for a new beginning as they re-integrate with their families and the Philippine society; 2. To support migrant women and their children in their legal and para-legal struggles for their human and civil rights; 3. To develop and enhance the skills of migrant women towards active participation in building a self-sustaining community. 4. To generate a strong public opinion, calling for gainful employment and livelihood opportunities in the country, so that Filipinos are not compelled to become migrant workers, 5. To work for the protection of women against violence here and abroad and be in solidarity with those who promote and defend the rights and issues of women and children.	Services: Advocacy, Airport Assistance, Temporary Shelter, Counseling, Referral, Training, Seminars, Cultural programs, Reintegration, Documentation, Livelihood (provides skills training, capital mobilization, market support and cooperative formation), Legal Services, Networking, Health assistance, Language training, Social programs
EPISCOPAL COMMISSION FOR THE PASTORAL CARE OF MIGRANTS AND ITINERANT PEOPLE (ECMI)	
Address: 470 Gen. Luna St., CBCP Bldg. Intramuros, Manila 1002 Philippines Telephone: (63-2) 527-4135 Fax: (63-2) 527-9568 Email: ecmi@info.com.ph Purpose: 1. To facilitate creation of opportunities for economic development within the country, thus providing alternatives to migration. 2. To coordinate the delivery of pastoral and social services to people on the move through the establishment of a nationwide regional and diocesan migration desks. 3. To make studies/research on the phenomena of migration. 4. To promote and protect the fundamental rights and dignity of the people on the move. 5. To prepare and conduct formation programs for the OCWs to make them more aware of their missionary role of witnessing to the Gospel in their employment overseas.	Services: Advocacy, Airport Assistance, Temporary Shelter, Counseling, Referral, Training, Seminars, Cultural programs, Reintegration, Documentation, Livelihood (provides skills training, capital mobilization, market support and cooperative formation), Legal Services, Networking, Health assistance, Language training, Social programs

THE PHILIPPINES



Migration and
WOMEN
HEALTH WORKERS

INTERNATIONAL UNION OF OVERSEAS FILIPINO WORKERS, INC.

Address: 3/F Hap Hong Bldg., 408 Q. Paredes St.
Binondo, Manila 1006 Philippines

Telephone: (63-2) 241-2851

Fax: (63-2) 241-8771

Email: gabwomen@yahoo.com

Purpose: Protection and development of migrant Filipinos (with particular focus on *Ilocano, Ibanag, Kapampangan, Tagalogs* from Northern Luzon, Central Luzon and Metro Manila)

Services: Counseling, Legal Services, Seminars, Documentation Center, Livelihood and housing programs, Training, Social, Health

KAIBIGAN NG OCWS INC.

Address: Rm. B, G/F Ben-Lor Bldg. 1184 Quezon Avenue, Q.C. Philippines

Telephone: (63-2) 373-6901

Fax: (63-2) 373-6899

Email: kaibigan@i-next.net

Purpose: Uphold the rights, promote the welfare of Filipino migrant workers

Services: Pre-departure, Counseling, Referral, Legal Services, Advocacy, Seminars, Research and Publications, Livelihood, Training, Public Information

PHILIPPINE MIGRANTS RIGHTS WATCH

Address: c/o 4 13th Street, New Manila 1112 Quezon City, Philippines

Telephone: (63-2) 724-3512

Fax: (63-2) 721-4296

Purpose: To encourage the recognition, protection and fulfillment of Filipino migrants rights both in the Philippines and abroad during the entire migration process

Services: Advocacy, Seminars, Lobbying, Monitoring

SCALABRINI CENTER FOR PEOPLE ON THE MOVE

Address: No. 4a, 13th St., New Manila, Quezon City

Telephone: (63-2) 7228565

Fax: (63-2) 7228351

Email: scpm@info.com.ph

Purpose: Uphold the rights, promote the welfare of Filipino migrant workers

Services: Counseling, Referral, Legal Services, Temporary Shelter, Seminars, Language Teaching

THE PHILIPPINES



Migration and
WOMEN
HEALTH WORKERS

TRADE UNIONS**DIRECTORY OF PSI-AFFILIATED TRADE UNION CONFEDERATIONS IN THE PHILIPPINES PARTICIPATING IN THE PSI MIGRATION AND WOMEN HEALTH WORKERS PROJECT**

Alliance of Filipino Workers (AFW)
Rms. 204 & 207 VIR Bldg.,
1840 E. Rodriguez Sr. Quezon City
Tel No.: (632) 722-5549; (632) 410-8652;
(632) 410-9737
Fax: 723-2787

Purpose:

1. To work for a genuine, responsible, independent, nationalistic and democratic labor alliance of workers
2. To work for the promotion and preservation of all the rights of employees and workers recognized by the constitution and by-laws of the Philippines
3. To help organize the still unorganized workers for purposes of collective bargaining and promotion of mutual aid and economic upliftment of all workers in private and public corporations and establishments
4. To conduct workers' education, research and skill training programs for trade union members and leaders
5. To engage in such other legitimate and lawful activities which are necessary to carry out and purpose as well as guarantee free exercise of all the rights of the Filipino workers

Programs and services:

Labor education program (labor leadership training, grievance handling, negotiation skills and dispute settlement), Seminars on unionism, Organizing and membership assistance, Legislative and political lobbying, Research, Information, Counseling services, Credit cooperative scheme program, Mutual and welfare aid

Confederation of Independent Unions in the Public Sector (CIU)
10 Scout Chuatoco Ave., Roxas District
1103 Quezon City, Philippines
Tel No.: +63.2.3723733, 3719861
Fax: +63.2.3742035
Email: ciu@ciu.ph

Purpose:

1. To fight for full recognition of the universal rights of all workers to organize into unions, to collectively bargain over terms and conditions of employment and to engage in peaceful actions including the right to strike
2. To initiate and assist in the expansion of strong and genuine trade unions at all levels of government service
3. To pursue an extensive program of education and training for public sector unions at all levels
4. To advocate and undertake campaigns for good government and better public service
5. To defend and ensure security of tenure and employment for all government workers
6. To promote cooperation among public sector unions through coordinated activities on issues and concerns directed at establishing furtherance of employees' rights, interests and welfare
7. To promote strengthening of civil service through elimination of political espionage and spoil system
8. To promote the values and professionalism of the civil service

Programs and services:

Seminars on unionism, Skills training (publication and media relations, organizing, financial management, paralegal, campaign management, mobilization and lobbying, collective bargaining, trainers' training for educators and organizers), Symposia/fora, Policy conferences, Local mobilization assistance, Political and legislative action, Research and documentation, Gender program, Legal assistance, Socio-cultural activities

THE PHILIPPINES



Philippine Government Employees Association (PGEA)
PGEA Building Quezon Memorial Circle
Diliman City
Tel No.: (632) 926-1523; (632) 688-8676;
(632) 638-3541
Fax no.: (632) 637-5764

Purpose:

1. To unite workers to protect and defend their rights and interest.
2. To protect the welfare of the public through honest, efficient and responsible public service.
3. To provide welfare and development-based programs and services to government employees

Programs and services:

Assist in Public Sector Union organizing, Management and development and conclusion of Collective Negotiation Agreements, Provide services on members education, Development of economic programs and sourcing of funds, Dispute settlement, Legal assistance, Medical and other social services programs, Research, Legislative liaison and lobbying for better benefits, Mobilization and advocacy, Assist in the professional/career development of employees and speedy access to economic housing health and social insurance benefits, Provide training on values and lifestyle, Check corruption prevention programs and assist in the installation of PGEA Dulugan ng Bayan

Public Services Labor Independent Confederation (PSLINK)
#15 Clarion Lily St.,
Saint Dominic Subdivision I
Congressional Avenue Project 6 Quezon City
Tel No.: (632) 9244710; (632) 9281090
Fax: (632) 9244710
Email: pslink_national@yahoo.com;
annie.geron@pslink.org
Website: <http://www.pslink.org>

Purpose:

1. To work for the promotion of social, moral, political, economic and professional well-being of its members through collective negotiation and other concerted activities on matters of employment, the terms and conditions pertaining to wages, hours of work rendered and others
2. To promote and defend the creation and development of effective and efficient public services which are equitable, accessible and affordable
3. To promote and safeguard the merit system and security of tenure in the government
4. To ensure that public services workers exercise their constitutional rights to participate in the decision and policy-making processes in the workplace
5. To consistently work for the adoption of legislation and government policies that will promote strong democratic and free trade unions in the Philippines
6. To ensure that the internationally recognized fundamental rights and principles at work of public sector workers are universally implemented
7. To promote and assist in the development of independent and democratic public services

Programs and services:

Education and training (public sector unionism, trainers' training, occupational safety and health, leadership development, popular education and materials development, media advocacy, organizing, gender sensitivity, strategic planning for public services), Research and publication, Legal assistance (paralegal, legal representation), Provision of seed fund, Access to facilities/equipment (media materials / equipment, library, dormitory and conference hall), Mortuary benefit



PUBLIC SERVICES
INTERNATIONAL



PSI Migration and
Women Health
Workers Project

