



Seminar on
“Public Services Welcoming Migrants:
Strengthening the role of public service trade unions in the
protection of human rights and delivery of public services to
migrants, asylum seekers and refugees”

**Organised by Public Services International,
the European Federation of Public Service Unions and
the European Trade Union Institute**

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Brussels, Belgium**



Public service workers are at the frontlines in receiving migrants, asylum seekers and refugees. They provide emergency care, health, shelter and social services that are key to ensuring protection, safety and well-being of migrants, asylum seekers and refugees as they arrive and settle in the receiving country. Together with local authorities and the community, public service workers are the first contact point and are directly facing the pressure and challenges in the delivery of these services.

The seminar brings together trade unionists from 15 countries in Europe and Africa to strengthen cooperation and to enhance the role of public service trade unions in dealing with migration and refugee flows. It will allow participants to exchange information and experiences geared towards formulating common strategies and actions.